

# EXPENSE MANAGEMENT / CHEAT SHEET



# Managing Expenses with an Eye on the Long Term

Whether your company is in growth mode, protecting what they have on hand, or adapting to a new normal, responsible expense management is never far from an executive's mind. This is particularly true during an economic downturn when the cash generated from expense reductions can be invested in growing your competitive advantage or as an alternative to layoffs.

Despite the need to be frugal in the short term, pursuing expense reductions without an eye on medium and long term objectives or specific stakeholder needs can actually lead to higher costs. Internal and external relationships can be easily damaged, and employees may circumvent procurement policies to buy the products and services they need rather than using the contracts in place.

Sustainable expense management programs should be managed to align outcomes with company objectives. Doing so amplifies their impact, strengthens stakeholder and supplier relationships, and provides real savings that can be reinvested as necessary.

In this printable 'cheat sheet', we share a process you can follow for strategic expense management and offer 24 different tactics that can be applied to your next expense management initiative.

For additional information on any of these strategies and tactics, please do not hesitate to contact me.



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Book a Call

Art of Procurement can help you strategically manage expenses so you can increase margins, strategically redeploy cash, or invest in long term growth:



<sup>✓</sup> Covers all major spend areas



<sup>✓</sup> No-risk contingency basis or as a managed service

# **EXPENSE MANAGEMENT / CHEAT SHEET**

## 5-Step Expense Management Process

#### 1. Data

Capture and categorize your external supplier expenses.

#### 2. Needs

Determine the needs of the company and your stakeholders. Take a bottom-up approach to identify critical and non-critical expenses.

#### 3. Structure

Build simple project intake and stage-gate process. Agree critical KPI's, savings methodologies, and governance/reporting cadence.

#### 4. Plan

Identify and prioritize projects.
Factors to consider: spend, strategic importance, time since last sourced, cost-drivers, category specific conditions, resource availability.

#### 5. Deliver

Select the most appropriate expense reduction tactic for each project - and get started!

## **Expense Reduction Tactics**



#### **Incumbent Supplier Tactics**

- Renegotiate / restructure existing contracts
- Reduce the cost to serve (e.g. less aggressive metrics)
- Value Analysis / Value Engineering
- Reduce scope of work
- Negotiation with tier 2 suppliers
- Inventory reduction / reassignment



#### **Demand Management Tactics**

- Tighten approval authority levels
- Standardize product / service specifications
- Reuse products / services
- Controls to stop duplicate purchases



### **Category Tactics**

- Spend / supplier consolidation
- Adjust volume mix across multiple suppliers
- Substitute products / services
- Bottom-up review of critical and non-critical spend.
- Local sourcing to reduce total cost of ownership



## **Sourcing Tactics**

- Go to market (e.g. RFP) for contracts within 12 months of expiry.
- Market test (e.g. eAuction) for commodity items



#### **General Tactics**

- Leverage a GPO model
- Buying desk for low-dollar spend items
- Provide greater access to negotiated deals (e.g. catalogs)
- Increase P-card usage
- Institute spend governance to reduce savings leakage
- Audit supplier invoices for accuracy
- Creative bartering

# Pitfalls to Avoid



Determining category savings targets based on spend rather than market conditions.



Taking actions that do not have alignment and buy-in from key stakeholders.



Failing to account for future volume projections when calculating savings opportunities.



Losing sight of the medium and long term goals; suppliers are key to your growth.

For more information on each tactic, go to: https://artofprocurement.com/expense-management

#### **Art of Procurement - Your Guide in Uncharted Waters**

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**Incumbent Supplier Tactics** 



**Demand Management Tactics** 



**Category Tactics** 



**Sourcing Tactics** 



**General Tactics** 

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